Academic sayings from the past and the present about the Nursing

Role in the Process and Routine of Deinstitutionalization

Viviane Freitas Duarte¹

Gabriel Lavorato Neto²

Larissa Rodrigues³

Claudinei José Gomes Campos⁴

This Integrative Review aims to explore the Brazilian scientific production of psychiatric

nursing about psychosocial rehabilitation from 1992 to 2014. The analysis of the surveyed

articles results in five thematic categories: nursing and Psychiatric Reform, tools and strategies

that provide psychosocial rehabilitation, family background in psychosocial rehabilitation,

Psychosocial Care Centers and other spaces as facilitators of psychosocial rehabilitation and

mental health in primary care. According to our conclusions greater investment in the nurses'

professional training is necessary in order to fulfill the demands of care to the people with

mental illness presented by the Psychiatric Reform, which has been slowly consolidating with

inclusion strategies that seem appropriate, but still insufficient.

Descriptors: Psychiatric Nursing; Deinstitutionalization; Psychiatric Rehabilitation.

¹RN, Hospital de Clínicas da Unicamp, Campinas, SP, Brazil.

² Master's Student, Faculdade de Enfermagem, Universidade Estadual de Campinas, Campinas, SP, Brazil. Professor,

Faculdade Nazarena do Brasil, Campinas, SP, Brazil.

³ Master's Student, Faculdade de Enfermagem, Universidade Estadual de Campinas, Campinas, SP, Brazil.

⁴ PhD, Professor, Faculdade de Enfermagem, Universidade Estadual de Campinas, Campinas, SP, Brazil.

Ditos acadêmicos do ontem e do hoje acerca do papel da enfermagem no processo e rotina da desinstitucionalização

Esta Revisão Integrativa objetiva explorar a produção científica nacional de enfermagem psiquiátrica sobre a reabilitação psicossocial no período de 1992 a 2014. A análise dos artigos levantados, resulta cinco categorias temáticas: enfermagem e a Reforma Psiquiátrica, ferramentas e estratégias que possibilitam a reabilitação psicossocial, o contexto familiar na reabilitação psicossocial, CAPS e outros espaços como facilitadores da reabilitação psicossocial e saúde mental na atenção básica. Nossas conclusões consideram a necessidade de um investimento maior na capacitação profissional do enfermeiro para compatibilizar com as demandas de cuidados aos doentes mentais apresentadas pela Reforma Psiquiátrica, que vem se consolidando paulatinamente com estratégias de inclusão que parecem adequadas, porém ainda insuficientes.

Descritores: Enfermagem Psiquiátrica; Desinstitucionalização; Reabilitação Psiquiátrica.

Eses Académicos del pasado y del presente sobre el Papel de la Enfermería en el Proceso y Rutina de la Desinstitucionalización

Esta Revisión de integración objetiva explorar la producción científica nacional de enfermería psiquiátrica sobre la rehabilitación psicossocial en el período de 1992 a 2014. El análisis de los artículos levantados, resulta cinco categorías temáticas: enfermería y la Reforma Psiquiátrica, herramientas y estrategias que posibilitan la rehabilitación psicossocial, el contexto familiar en la rehabilitación psicossocial, CAPS y otros espacios como facilitadores de la rehabilitación psicossocial y salud mental en la atención básica. Nuestras conclusiones consideran la necesidad de una inversión mayor en la capacitación profesional del enfermero para compatibilizar con las demandas de atenciones a los enfermos mentales presentadas por la Reforma Psiquiátrica, que viene consolidándose de manera progresiva con estrategias de inclusión que parecen adecuadas, sin embargo aún insuficientes.

Descriptores: Enfermería Psiquiátrica; Desinstitucionalización; Rehabilitacíon Psiquiátrica.

Introduction

The idea and understanding of mental disorder have varied with time. Until recently, the crazy person was considered individual devoid of their reason and therefore they should be curtailed from their freedom of choice. Asylums, or madhouses, emerged in that context as a solution to the psychiatric patients' issue, exclusion – a consequence of therapeutic seclusion (Hospital admission) which was submitted, which prevented its citizens. The object of that model was

to return their reason and freedom through a moral treatment so that they become again subjects of right. Thus, this asylum practice became mandatory for all individuals without reason, because they were considered crazy, delusional or hallucinating⁽¹⁻²⁾.

Nowadays, seclusion and exclusion of these subjects still exists, with more subtle occurrences, despite efforts to transform it, especially made by the Psychiatric Reform (PR): "By not accepting the exclusion there is the risk of not accepting the difference; this cannot be denied; recognizing and living with it without excluding is necessary, as the great pretension of the Psychiatric Reform" (3).

The Ministry of Health defines the Psychiatric Reform as "the political and social complex process, composed of actors, institutions and powers from different backgrounds, that focuses on different territories, federal, state and municipal governments, universities, market health services, professional councils, associations of people with mental disorders and their families, social movements, and territories of the social imaginary and public opinion. It is understood as a set of transformations of practices, knowledge, cultural and social values, it is in the daily life of the institutions, services and interpersonal relations that the PR process advances, marked by impasses, tensions, conflicts and challenges"⁽⁴⁾.

Currently, in the reflection and search of resource use for treatment in the Psychosocial Care Centers, in the Therapeutic Residences (TRs), and in the proposal to have the subject psychiatrically affected back to the community, lies the real reform proposal that is rapidly developing.

The national historical process that led to the change of the psychiatric care model reflected world trends, with the landmarks: the critique to the psychiatric knowledge and the hospital-centered model promoted by the Workers Movement in Mental Health (MTSM, in Portuguese) in 1978; the creation of the Unified Health System (UHS) in 1988, with principles that would be integrated to the PR and the political activity in 1989 when Paulo Delgado proposed in the National Congress the Law of extinction and replacement of the current model. From 1992 arise: Psychosocial Care Centers. Psychosocial Care Centers and Hospital day (HD); and, in 2001, Law 10,216 provides for the rights of people with mental disorders, prohibiting on national territory the construction of new psychiatric hospitals and hiring private beds by the public service for the purpose of psychiatric hospitalization. The treatments, from then, should meet the PR principles,

recovering the patients and reinserting them in their social environment⁽⁴⁻⁵⁾.

In 1999, there was the vision of rehabilitation described in focus⁽⁶⁾: by the ability to take up residence of the former inmates, exchange feelings and identities; and produce and exchange goods and values. Concerning care administration, two rehabilitation processes⁽⁷⁾ are adopted in the new psychiatric vision: a first listening movement and reception of wishes and needs – which were also detained –; and "then there was the establishment of a link and accountability of the entire network of care in order to produce new and better ways of living"⁽⁷⁾. It also draws attention to the possibility of promoting resocialization and compliance with the PR concepts through theoretical, politics and ethics constitution of the service network⁽⁶⁻⁷⁾.

In the context of previous nursing to the PR, the work was based on a normative service, in order to maintain the overall organization of the psychiatric establishment. The nurse was supposed to perform an administrative and bureaucratic role, such as organizing the work schedule of the midlevel professionals under their supervision, clothing conference (of patient, bed, bath), belongings (of patient, ward, hospital), systematic care removal of patient and even control of other professionals, such as medical visits, surveillance during family visits and during the auxiliary activities and other professionals⁽⁸⁾.

In the 80s, there was a paradox in the nursing training process between education and action(8). In the past the theoretical bases of the North American nursing were transmitted by schools, colleges and high level courses. Therapeutic attitude was privileged as well as its communication skills and interpersonal relationships, psychopathology notions and humanistic influence of care for human beings. However, the nursing action had no focus on the patient and the family, but maintaining the "therapeutic environment" so that the doctor-centered interventions were carried out fully and with greater amplitude. The nursing action was always under the control of medical conduct, which was responsible for requesting medical evaluation, administering the prescribed medication, performing the restraint of patients when necessary and keeping the patient under constant surveillance(8).

The hospital-centered psychiatric model, by being guided by medical actions, echoed the paradox of training, depriving the nursing from any autonomy for its practice. From a severe and with no alternative context, this pattern was significantly changed by both responsibilities made in the reform process as by the

new trends of the models of practice and care adopted by the nursing around the world.

Nowadays, there is a need for interdisciplinary actions within the services articulated in the core network, comprising the interconnected work of social worker, nurse, doctor, psychologist and occupational therapist, among others, which is an innovative issue in the process. Within the team, the nurse is not only playing the role of custodian of the patients, but turning their actions in social and psychological approaches that are little explored to date⁽⁹⁾.

Whereas the nursing role and the nature of their work process, in trigger point, undergo paradigmatic changes that give them autonomy and strengthening of their interdisciplinary links in the therapeutic process of the people with mental illness, the thematic interest that is common to the line of our research group occurred. Thus, we decided to update, extend and discuss the Final Paper of one of the members of our research group, and it was used as a basis for this production. Therefore, we identified academic databases national scientific production psychiatric nursing on psychosocial rehabilitation (first name given to the effects promoted by RP), cataloging their contributions and themes about the progress made. New molds and names of these effects were added, to date, and recorded in scientific production. This fact highlights the procedural status of PR implementation.

Objective

Exploring national scientific productions of nursing on the historical process about the deinstitutionalization and psychosocial rehabilitation from the Brazilian PR and evaluate their development process.

Methodology

The objective of this study is an integrative review of the literature, a research method that "aims to gather and synthesize results of research on a limited theme or issue in a systematic and orderly manner, contributing to deepening the issue investigated"(10).

We explore new models of psychiatric care due to significant changes prescribed therein regarding the work for which nursing was necessary. The scientific documentation is the clear record of model implementation. It provides conditions to effectuate an assessment of the recommended

ideal by the manuals that established the PR, deinstitutionalization and psychosocial rehabilitation, with its progress and the actual conditions of its practice. This type of comparison allows checking both the historical segment of the process and its empirical measurement. Finally, it provides the data that facilitate the innovation of knowledge and adoption of measures that aim to improve the health services involved.

For this review, publications of Brazilian articles were used, from January 1992 to September 2014. The documents were cataloged through systematic searches in: 1) Brazilian Virtual Health Library (VHL); 2) electronic databases LILACS, Medline; 3) Scientific Electronic Library Scielo; and databases in specialized areas (BDEnf - Nursing Database). The following descriptors were used and crossed: nursing, deinstitutionalization, psychosocial rehabilitation. The first two descriptors (Deinstitutionalization and nursing) were defined from a search in the Descriptors in Health Sciences (DeCS, in Portuguese) of the VHL. The third descriptor (Psychosocial rehabilitation) is not part of those descriptors. However, as a result of the discussion of our material in the Research Group, we kept the opinion on the importance of including it as a keyword in the search. We made it clear that to search for articles produced from 1992 to 2004; the keywords "deinstitutionalization" and "nursing" were used. The third descriptor had no results when inserted in the base because it began to be gradually used from 2005 and then became more present in the academic production on the subject.

From the results in databases, the articles that met our theme were selected after reading the abstracts and their descriptors. For sampling the following criteria were established: access to the entire text at its source; relevant discussion on the theme; they were produced between January 1992 and September 2014; correlation with the nursing scenario through the authorial connection to the area (Professor, student or teacher), or by its context on nursing. Into our results 39 articles were included and integrated, in addition to those that contributed for the introduction and discussion of the integrated content.

The articles we read were evaluated thoroughly. From the data set, researchers selected thematic cutouts that provided the elements for the categorical clustering given below, which aims to answer the intrigues on the PR progress in Brazil, and especially how it affects the scientific production in the mental health nursing context in Brazil.

Results and discussion

Author/Year	Objectives	Drawing	Results
Sousa KKB de, Filha F, Oliveira M de, Silva ATMC. 2001	Qualitative (Historical and Dialectical Materialism). Sample= 4	To describe the concepts of nurses' work in the Family Health Program - FHP on the nursing work process, the characteristics of this process and identify aspects of the health-disease process that these nurses deal with more and less frequently, in everyday of their professional practice.	There are knowledge and practices that guide and assist the work of subjects who develop nursing actions able to support an approach to overcoming the revealed contradictions, to densify the construction of a practice, required today, which responds to the health care needs to mental health, towards the social inclusion of people with mental disorder. FHP is a strategy for the realization of UHS and as such, an instrument that can be used towards the municipalization of mental health actions, approaching this specific area with the UHS and allowing the advancement of the movement for Psychiatric Reform.
Silva ATMC, Barros S. 2005	Qualitative (Historical and Dialectical Materialism). Sample= 4	Thematic explanation of the nursing work category in the Hospital day according to the Psychiatric Reform.	The Psychiatric Reform incorporated into the nursing work, in addition to the skills of formal, technical and specialized quality, quality policy towards the theme: changing the traditional psychiatric care model.
Terra MG, Ribas DL, Sarturi F, Erdmann AL 2006	Article Reflection	To glimpse possibilities of a new paradigm where the human being can be seen as a citizen in distress and not as a disease.	The need to review on how to deal with beings in psychological distress, requiring new ways to assist to the nursing, through a constant commitment, from the mental health workers. A centered care of the human being (with rights), and the importance to consolidate nursing practices in alternative services.
Jorge MSB, Abreu AGC de, Lopes CHA de F, Morais APP, Guimarães JMX. 2008	Documentary Exploratory Analysis.	To analyze periodic publications on mental health and its dimensions between 2000 – 2005.	The articles dealt with the organization and management of services, education and training of mental health professionals, strategies and results of psychosocial rehabilitation, care for the mental suffering person, and perceptions about mental disorder. The production of knowledge is influenced by practice.
Casanova EG, Porto IS, Figueiredo NMA. 2006	Qualitative, ethnographic. Sample= 24	To assess how the initiatives undertaken by the Directorate of Nursing Services contributed to the approach or distancing the conceptual bases of care and the Psychiatric Reform principles with respect to the viewing and acting of the nursing team.	Two coexistent dimensions: 1) instrumental, which showed the prominence of the asylum model overlapping the proposed processing; 2) expressive, which showed that the main demand of customers, and fundamental phenomena to the current health care model transition for the psychosocial rehabilitation was the appreciation of their singularities and incorporation of diversity and the welcoming professionals.

(the Figure 1 continue in the next page...)

Author/Year	Objectives	Drawing	Results
Kirschbaum DIR. 2009	Qualitative Case Study (Documentary research, participant observation and interviews).	To analyze the conceptions of nursing workers about: purpose, object and tools used to develop nursing care to psychotic patients.	There is diversity in the way of conceiving purposes and characteristics of the object due to the coexistence of three distinct knowledge that underlie the training of each design: the one that inspires on Care, Psychosocial Rehabilitation and Psychoanalysis; the one that gives new meaning to principles of Rehabilitation and recovers aspects of moral treatment; and the idea of core and professional field. Investing in the production of the conceptual corpus for training of Psychosocial Care Centers workers is necessary.
Guimaräes J, Medeiros SM. 2004	Experience report	To report an educational experience of Psychiatric Nursing subject between the mid-1980s to mid 1990s.	First experience in changing curriculum of mental health subject, indicating the possibility of exploring the prospect of deinstitutionalization in psychiatry, considering the guarantee of the right of citizenship to patients and families who use mental health services. The authors emphasize social resistance to this type of reasoning and note the importance of discussions in class about the deinstitutionalization experiments that began to be disseminated in the country.
Silva DS, Azevedo DM. 2011	Qualitative	To investigate the perceptions of nursing professionals in SRT on Psychiatric reform and their relationship with their training.	Psychiatric Reform: a complex moviment which aims at modifying the work in the field of Psychiatry; it motivates the professional to a new position (Horizontal and humanized) in relation to the patient.
Dutra VFD. 2011	Qualitativo. Sample= 12	To describe, from the perspective of patients and families, care for people in the deinstitutionalization process.	The success of medical release is due to investment of professionals (specially their technical and human skills), family and community solidarity, viability of material resources, Psychosocial Care Centers offering support, reference and security.
Oliveira FB de, Fortunato ML. 1998	Article Reflection	To interpret the institutionalization of asylum, psychiatry, mental disorder and the psychiatric reform process, seeking to contribute to reflections on the deinstitutionalization and knowledge and nursing practices in mental health.	Knowledge of mental health during the PR movement should be open and complex in order to stimulate the search, reflection and intuition; from that point, the nurse must relearn how to learn, so it is necessary to propose well-defined projects, enabling experimentation and scientific and practice transformation starting with the critical thinking and continuous self-criticism on the dynamic of paradigm change.

Author/Year	Objectives	Drawing	Results
Silva ATMC da, Silva CC da, Nóbrega MML da, Filha F, Oliveira M de, Sousa KKB. 2004	Theoretical Reflection with literature review.	To discuss the Nursing work in the Psychiatric Reform Perspective.	The need to change health care model in Brazil, in view of inclusion of mental health issues in the UHS strategies, which means the realization of the Psychiatric Reform proposed in the country, from work to produce mental health in which we highlight the necessary changes in the Nursing work process in the Health Family Program.
Campos N de L, Kantorskil LP. 2008	Qualitative, group intervention evaluation (action- research). Sample= 7	To describe the use of music in a Therapy Workshop of Body care.	This nursing practice was a facilitator of the relationship and dialogue between the participants, it helped to increase self-esteem and encourage self-care of patients.
Pitiá AC de A, Furegato ARF. 2009	Article Reflection	To discuss the psychosocial rehabilitation process and the Therapeutic Accompaniment (TA) in mental health.	It considers the importance of consolidating a network of care that allows perspective of life for people with psychological distress as a challenge to be faced, which primarily consider the subject implicated in this situation and its social immersion context.
Cassandri JL, Silva A e, Luisa A. 2009	Qualitativo.	To understand the workers' action in the Inclusion Cup (work process), as this action considers the real life of the patient of mental health service.	The action promotes changes in the lives of patients of the services and society consisten with the PR assumptions.
Ribeiro LA, Sala ALB, Oliveira AGB. 2008	Qualitative (Participant Observation)	To analyze the therapeutic workshops of Psychosocial Care Centers and their congruence with psychosocial care model.	The two emerging categories compare the contradiction of the centers that encouraged the patients participation as an intervention strategy, and the other that had mischaracterization of activities, taken as hobby. The two categories: 1) "Workshops in the logic of psychosocial care," the expression of feelings of patients was estimulated as a way to care for and intervene in the exclusior process; 2) "New face to old practices", in some services workshops were held as a hobby.
Lima ICS, Silva LD da C e, Moura MEBMEB, Brito JNP de O, Mesquita GV, Tapety FI. 2012	Qualitativo. Sample= 9	To analyze the experience of family caregivers of people with schizophrenia, compared to the psychiatric reform.	Therapeutic practices of Psychosocial Care Centers promote improvement of the patient and caregiver's quality of life, which modifies the family and society conception on the people with mental illness seclusion; it turn Psychosocial Care Centers into effective alternatives to manicomial model.

Author/Year	Objectives	Drawing	Results
Reinaldo AM dos S, Luis V, Antonia M. 2006	Conceptual.	To provide psychiatric nurses of care and teaching a repertoire of possibilities of working with the people with mental illness.	Based on models of countries that have turned the practice of cases management again into a viable alternative, it offers to psychiatric nurses the assistance and training of a repertoire of possibilities of working with the people with mental illness that increase their autonomy, as this is also part of the caring actions.
Soares MH. 2009	Literature Review.	To present concepts that underlie the practice of case management in mental health, that promote the knowledge of this care management model in mental health.	Case management and case manager features, the practice of case management and the nurse, and evaluation of case management results. It is important that this strategy is discussed in psychiatric nursing, to contribute to the deinstitutionalization and psychosocial rehabilitation.
Argiles CTL, Kantorski LP, Willrich JQ, Antonacci MH, Coimbra VCC. 2013	Qualitative, Case study. Sample= 6	To know the sociability network of patients of the residential therapeutic service, evaluating innovative experiments in composition of psychosocial care networks.	As a unique and innovative service experience, it builds solutions to the challenge of bringing people with extended periods of psychiatric hospitalization together to their families, to the community and to the life in the city, breaking with segregation. The learning of residents and workers demonstrate potential to achieve citizen reintegration of patients with mental distress into society.
Colvero L de A, Ide CAC, Rolim MA. 2004	Qualitative, Social Rep- resentations (Moscovici).	To identify the social representations built by family members about the mental disorder health phenomenon.	Family members explain their non-acceptance of that which is different, as the core of their social representations. We pointed out to the importance of mental health professionals to consider, in their interventions, the knowledge produced by the family.
Brischiliari A, Waidman MAP. 2012	Qualitative (Oral History). N=14 Sample= 14	To reveal according to the family perspective the affected participation of mental disorder in the family's life.	There are restrictions and limitations on the participation of family decisions and everyday tasks. The family feelings are permeated by suffering through pity. It points out the important nursing role in guidance and family support.
Hirdes A, Kantorski LP. 2005	Qualitative (Dialectical materialism). Sample= 10	To address the commitment and involvement of the family in the psychosocial rehabilitation process from the viewpoint of the Psychosocial Care Centers professionals.	The family inclusion in the therapeutic setting is an institutional requirement leading to the establishment of more comprehensive and consistent intervention strategies, it provides dynamic integration through joint management, reduces abandonment and subsidizes therapeutic projects. Care includes more than psychiatric aspects, it reaches the context of life of patients.

(the Figure 1 continue in the next page...)

Author/Year	Objectives	Drawing	Results
Waidman MAP, Elsen I. 2005	Bibliographic Research Sample= 41	To identify references and emerging categories on multi and interdisciplinary care in mental health.	The three categories (Critical to care offered by some professionals, the need to prepare the professional to take care of the families of subjects with mental disorder and; the importance of the professional as a deinstitutionalization and social reintegration agent of mental disorder patients) show that interdisciplinary work in mental health is one of the prerequisites for the deinstitutionalization be effective. It highlights that, as observed in this study, professionals face great challenges in developing this type of work.
Oliveira AMN de, Lunardi, da Silva MRS. 2005	Qualitative (Heidegger's Phenomeno- logical).	To unfold and understand the meanings of caring and be taken care of, to be mental disorder patients and their families in order to cause reflection of nursing work.	It was possible to understand the family need to be taken care of due to the mental disorder manifestation, particularly during its inception. Families and their sick family member expressed anguish and sadness due to admission in the psychiatric hospital, depending on the way care is provided in this institution, considering that it does not promote their psychosocial rehabilitation.
Waidman MAP, Elsen I, Marcon SS. 2009	Article Reflection	To presenting the theory of Joyce Travelbee and analyze its limitation and potential in order to build a care methodology to the family of people with mental disorders facing deinstitutionalization and their reintegration into family and community.	Positive aspects of the theory have been relevant in the help of nurses in addressing some situations, particularly for the support of the conceptions of the human being singularity, interpersonal relationship with emotional commitment, authentic and true communication and find meanings in the disease and in the difficulties encountered in the course of life, which maintain relations with each other.
Cardoso L, Galera SAF. 2011	Quantitative. Analysis through central tendency in the statistical program SPSS version 10.0 Sample= 48	To identify the sociodemographic characteristics of caregivers of people who were discharged from psychiatric hospitalization.	21 patients had caregivers who were familiar members, and 38% were mothers of patients. About caregivers: Average age 46.6; married or cohabiting represented 61.9%; only one caregiver had no children; main source of income for 28.6% was enventual work. Knowing this profile allows foster determining the best treatment and professional support to the care of this clientele.
Gomes MS, Mello R. 2012	Quantitative (Application of scale of burden, analyzed by Likert scale). Sample= 10	To analyze the burden degree of the primary caregiver living with the subject with schizophrenia in a psychiatric emergency hospital in the state of Rio de Janeiro.	High burdens were found in the daily routine of the family and intense shock of their menta health; it is essential that nursing includes families in the treatment, reducing burdens.

Author/Year	Objectives	Drawing	Results
Ribeiro JP, Coimbra VCC, Borges AM. 2012	Qualitativo. Sample= 5	To understand the diversity of experiences of relatives of the subject.	The family requests acceptance, listens and helps to manage living with the person in mental suffering. In order to have the family participating in the care they need to gain confidence, which enables to construct bonds, optimize the exchange of learning and knowledge, which implies the co-responsibility and family satisfaction with care.
Sadigursky D, Tavares JL. 2003	Article Reflection	To develop some considerations on the deinstitutionalization process.	It considers the difficulties in reversing the conception and the stigma of madness in society, formed throughout history, as well as the consolidation of a necessary infrastructure to this process, which maintains a direct relationship with all social subjects and political determinations.
Matos BG de, Moreira LH de O. 2013	Qualitative (Thematic content analysis). Sample= 7	To describe the process of social reintegration of residents considering the SR model.	The Study approached the experience of the subjects out of the asylum and understood that the therapeutic project of the TR approaches the Psychosocial Rehabilitation paradigms. Social reconstruction of subjects occurred as their integration practices with the community and with their companions in the TR.
Loyola CMD, Pôrto K da F, Rocha K da S 2009	Quantitative and qualitative. Sample= 0	To compare the current legislation with the hospital reality.	Case management and case manager features, the practice of case management and the nurse, and evaluation of case management results. It is important that this strategy is discussed in psychiatric nursing, to contribute to the deinstitutionalization and psychosocial rehabilitation.
Kantorski LP, Souza J de, Willrich JQ, Mielke FB. 2006	Qualitative (Document analysis and participant observation).	To describe care practices in mental health, structured on Psychosocial Care Center (CAPS), from the theoretical and practical assumptions of psychosocial rehabilitation.	The thematic categories: 1) Guidelines of the institutional organization of the Service; 2) The staff; 3) Mental health care in the daily service; 4) Records; they led to the conclusion of the need for knowledge of daily service practices aiming to problematize them so that the overcoming of family practices can in fact be promoted.

Author/Year	Objectives	Drawing	Results
Willrich JQ, Kantorski LP, Chiavagatti FG, Cortes JM, Pinheiro GW. 2011	Qualitative (Social con- structionism).	It objective is to know the meanings present in discursive practices of professionals about the attention to the crisis in Psychosocial Care Centers (CAPS).	Understanding the sense of danger and citizenship: the influence on the construction of practices of attention to crisis.
Villela S de C, Scatena MCM. 2004	Literature review in national periodicals from 1999 to 2001	To analyze the nursing care process to the people with mental illness in services external to hospital	Nurses' work should be focused on primary care to promote mental health and reveal to the patient and family members the meaning of mental illness. Thus, nursing practice must be based on perception and observation, making interpretations valid in the nursing process, emphasizing the therapeutic relationship, considering as the profession basis the dynamic and liable process of changes
Lemos SS, Lemos M, Souza M da GG. 2007	Qualitative (Content analysis).	To identify the preparation of nurse professionals of the BFHU (Basic Family Health Unit) on the disease and the person with mental illness, and their activities towards the patients and their family.	The results showed the need for skills and training to work with Mental Health in the basic care, little used reference and counterreference measures hindering the continuity of care provided to the people with mental illness, absence of Psychoeducational Programs for people with mental disorders and/or family members, which showed us the importance of a qualified and multidisciplinary team.
Brêda MZ, Rosa W de AG, Pereira MAO, Scatena MCM. 2005	Article Reflection	To reflect on Health Strategies for Family and Psychosocial Rehabilitation, at the moment the psychiatric care and primary care are close connected.	To identify interfaces and challenges to be overcome for the transformation of these social contexts into spaces for affective and material exchanges, knowledge and more creative and flexible practices.
Mororó MEML, Colvero L de A, Machado AL. 2011	Qualitative (mapping and focus group analysis).	To analyze and describe the potential and difficulties of the team in building therapeutic projects.	It has identified a division between the night and daytime teams, and the lack of systematic spaces for conversation for the preparation and discussion of therapeutic projects.

Author/Year	Objectives	Drawing	Results
Mielke FB, Olschowsky A, Pinho LB de, Wetzel C, Kantorski LP. 2012	Qualitative (Fourth Generation Evaluation, and application adapted from the Hermeneutic- Dialectic Circle).	To evaluate the social actors relationship with madness from the experiences produced in a Psychosocial Care Center in the Brazilian context.	The testimonies pursue deinstitutionalization as a paradigm of mental health care, emphasizing the need to combat addictions full of established conduct and exclusionary, typical of the asylum model. However, it is also possible to observe in practice a mixture of models, responsible for expanded and innovative practices, in addition to other established and exclusive models.
Nasi C, Schneider JF. 2011	Qualitative (Phenom- enological sociology). Sample= 13	To understand the patients daily life of a Psychosocial Care Center.	Patients consider Psychosocial Care Centers as a dimension of their daily life; the concepts that patients have about their daily lives and how they are (re)acquiring social life have been understood. It considers that Psychosocial Care Centers are promoting, in addition to understanding, the psychosocial rehabilitation of their patients.

Figure 1 – Articles Integrated on Results.

After reading and analyzing the articles, they were grouped according to the following thematic categories: 1) Nursing and Psychiatric Reform (11 articles); 2) Tools and Strategies that provide psychosocial rehabilitation (8 articles); 3) Family background in psychosocial rehabilitation (9 articles); 4) Psychosocial Care Centers and other spaces as facilitators of psychosocial rehabilitation (5 articles); and 5) Mental Health in Primary Care (6 articles).

A comparative analysis of the volume of publications can be related as follows: 13 articles produced in 2010-14; 25 articles written between 2000-09; one article produced in 1998 (First indexed reference in VHL of an article on the PR guidelines and its impact on knowledge and nursing practices in Mental Health); As for the design of studies: 25 are qualitative; 2 are quantitative; 1 is quantitative and qualitative; 7 are article reflection or experience reports; 3 are Review articles; one is conceptual.

The increasing production volume, the predominant qualitative spectrum in study designs with a comprehensive evaluation of phenomena in the field, and the nature of discussions with the production of reflections and reviews suggest the interest movement in the research: how the PR concepts, humanization and deinstitutionalization were implemented, and how a philosophical and political preconization affected knowledge and actions in the areas of assistance to the Mental Health and its consequences in the

Brazilian society. It is in this sense that the following results of the thematic analysis in which we defined our references are discussed.

Nursing and the Psychiatric Reform

Nursing work faces a challenge in the PR scenario, which is to abandon the old mentality of the asylum custody model, adopting the new mental health policy aiming at social inclusion. Nurses, in addition to their role with the patients and their entire context, must be concerned with the creation of a reformist thinking in their team (assistants and nursing technicians and community health agents) under their supervision.

In 2004, in a qualitative study of nurses in primary care, specifically working in the family health program, it was reported that the understanding of these professionals on patient care with mental disorder was the distribution and control of drugs used by them, psychotropic in most cases, without much thinking about other welfare activities (11).

It is important to stress the need for new activities in nursing practice involving "the welcoming, the humanization of relations between the subjects involved with the mental health care and the involvement of family members with the service" (12).

Subjectivity of nursing workers refers to the daily exposure of a difficult routine with various stressors. Therefore, the nursing must be helped to create spaces

for reflection on the quality of services so that they can move forward, involving the group of professionals, patients and family, aiming at the reconstruction of life and redirecting the focus of the disease attention for the individual in distress⁽¹³⁾. One of the conditions to minimize these stressors is the humanization of work, which is seen as one of the instruments that can offer a better care condition to the mental health caregiver⁽¹⁴⁾, just as is the focus of reformist action, as the National Humanization Policy (NHP) understands humanization as inclusion⁽¹⁵⁾.

In these spaces to rethink the assistance, which can be supervision or reflection groups, it is possible for the nursing staff externalizing dimensions relating to care, leading to maturation of professionals, allowing also understand the environmental influence in the care of psychiatric nursing⁽¹⁶⁾.

The characteristics of nursing work with the psychotic people, developed in a Psychosocial Care Centers and TR services, "are marked by the construction of unclear connections between the purpose, object and tools of work due to the multiplicity of knowledge and subject and clinic concepts that support different work process technologies, coexisting in the same institutional space" (17). Thus, the need to organize the ways of working in these spaces is perceived, for the care of individuals to be more specific, and the therapeutic plan has more success.

Now, with respect to nursing education in the mental health area, the curriculum subjects, while emphasizing the PR, continue to carry out their academic internships in the area of mental health in psychiatric hospitals, contributing to the maintenance of the asylum model(12). There are reports of some exceptions in which the student started seeing the patient as a subject of rights, which should have access to their autonomy and citizenship (in case this has been denied). Thus, professionals in training use their practices to the transformation of psychiatric care in the nursing field, thus changing the way the person with mental disorder is assisted and referred(16). The first published study that considered the experience of this curriculum subject change in mental health comes from the northeast, indicating the possibility of exploring the prospect of deinstitutionalization in psychiatry, thinking of the guarantee of citizenship right for patients and families who use the mental health services. The curriculum has been modified since 1996; in 2001 the authors point out the existence of social resistance to this kind of reasoning, and observe the importance of discussions in class about the deinstitutionalization experiments that began to be disseminated in the country, as today is theme for reflection in study environments and nursing practice. The difficulties encountered in PR implementation should not be an alibi for omission, but an incentive to search for new paths. Education focused on the conditions of life and work in the collectivity and particularity of each individual was significant for the institution, permeating philosophical and pedagogical discussions and solidifying this idea in students⁽¹⁸⁾.

Transformations of a ward in a therapeutic space also appear as influential in nursing practice. Creating this environment is a function of all the people who deal and interact with the patient. Opening the doors creates a new configuration of this space that was once used to segregate these patients. Therefore, nursing must adapt to seek agreement with the PR, meeting the needs and rights of these individuals⁽¹⁶⁾.

Nurses should expand their professional roles in mental health, improve their notions of acceptance, listening therapy, and interdisciplinary work. The new methodologies adopted in services and education can promote the establishment of new practices and knowledge in this context⁽¹⁹⁾.

The professional should act as a facilitator so that the individual is able to reorganize their personal lives and social relationships from before the disease, because the patient must seek new forms of autonomy and thus again be independent of care from health professionals⁽¹⁹⁾.

Amid the change process, mental health professionals are challenged to an adaptation to a new field of knowledge, and (re)build new health practices, choosing mental health and new treatment services (substitutes) as practical care spaces aimed at mental health-disease process of the patient and family⁽¹⁹⁾. The interpretation of the guidelines of the National Mental Health Policy may suffer multiple influences, such as the asylum model, which can restrict the actions of substitutive spaces, as one that allies the National Mental Health Policy.

The person with mental disorder needs network construction, where health professionals, patients, families, managers and community are inserted, actors and performers of the guidelines, framed in different scenarios that influence the effectiveness of existing reform measures⁽¹⁹⁾.

The discharge process was a movement of differentiation between the identity of the patient and the institution. This movement occurred within the thoughts, feelings and attitude, making all paths for this mental health care to go through the therapeutic relationship: the relationship between two people guided by professional strategies to help each other. Thus, the professional nurse preparation, as the

entire multidisciplinary team, should consider the relationship⁽²⁰⁾.

Mental health knowledge during the PR movement should be open and complex in order to stimulate the search, reflection and intuition. From that point, the nurse must relearn how to learn, so it is necessary to propose well-defined projects that allow scientific experimentation and transformation, and practice starting with critical thinking, continuous self-criticism on the dynamic of paradigm change⁽²¹⁾.

Tools and Strategies that provide psychosocial rehabilitation

Start practicing care and promotion of mental health in primary care requires redirection of focus and instrumentalization to the health team. Nurses should build and use these resources for patient rehabilitation with mental disorders in the community, thus respecting the principle of integrality presupposed in the Unified Health System⁽²²⁾.

With the PR development several types of resources emerged, which were intended to deinstitutionalization and consequently psychosocial rehabilitation focused on the autonomy of the citizen. Nowadays, to recover this autonomy we talk about individual therapeutic project (ITP), an instrument characterized by setting objectives and planning activities within the mental health areas, so that the individual under care can achieve these objectives⁽²³⁾.

At first we describe the use of Therapeutic Accompaniment (TA), which is the practice of a companion that provides to the person affected by mental disorder exits to the city in daily activities, with the aim of developing the same social integration skills. A process that always happen according to the execution of the individual therapeutic project (ITP), aiming at the psychosocial rehabilitation process of the subject assisted⁽²³⁾. In this practice, the therapeutic companion does not have a particular profession, but has a specific training to practice, with interdisciplinary feature⁽²⁴⁾.

Another resource used as a reform tool to community integration, of broad-spectrum, between the person with mental disorder and society was the Inclusion Cup, highlighting the sport, which is a futsal championship between workshops and other spaces, for participation of all. The event organizers are from diverse areas: psychiatrists, nurses, psychologists and physical trainers. This event, which is a partnership between university entities and substitutive equipment, involves patients, workers, families and community members. Given one of the fundamental requirements

of reintegration, the project promotes the patients, their family and the society surrounding them; it is a living articulation in addition to causing a "reduction of madness stigma", as evidenced by the approach of the community during sports activities⁽²⁵⁾.

Therapeutic workshops are important tools that allow during the work and the realization of artistic practices, socialization and social interaction of patients and professionals; consequently, social reintegration. In them, the subject deals with fears, insecurities, and also exchanges experiences. Professionals help the individual in crisis to integrate to the activities, bringing them back to the social life⁽²⁶⁾. Monitoring by professionals from various fields - nursing, psychology, occupational therapy, physical education, etc.- is considered beneficial since it "contributes to the production of new ways to intervene in mental distress"⁽²⁶⁾. The workshop leadership is fundamental for reflection that keeps the therapeutic function, which requires the training of these professionals⁽²⁶⁾.

Music is also used to facilitate bonding, dialogue, raising self-esteem and causing self-care among participants of care therapy workshop with the body in Psychosocial Care Centers. It is the means of stimulating the way of perceiving and desire to take care of themselves, since it has the power to change the state of mind, and to acquire individual meanings when combined with the experiences of life. The use of this medium resulted in increased motivation of patients to participate in these workshops and to be cleaner and tidier, showing that their identities were being reintegrated⁽²³⁾.

At this point, case management has been documented as a working strategy for psychiatric nursing practitioners, considering the psychosocial aspect and reintegration of patients into society: "the basic idea is that it should combine and coordinate different services for psychiatric patients living in community, promoting a monitoring of these people and enabling their better 'practical' functioning in the community"(27). It is a nursing practice that also requires a clearer and objective concept, but it has been shown that community psychiatric nurses who use case management have a better ability to assess patients and define the goals to be achieved by them. These patients have improved their state of the mind, quality of life and consequently there was a decrease of admissions. (28-29).

The similarity between the TA and the case management is to treat the individual in mental distress in the community and their culture. Features such as workshops and the Inclusion Cup bring the community into spaces where the patient is undergoing treatment.

Thus, in one way or another, the important thing is that the person with mental disorder comes back to society and feels integrated with reality.

More recently the strategy of Therapeutic Residences occurred, bringing a breakthrough in mental health policy in the context of deinstitutionalization, creating the possibility of decent housing and monitoring the development of daily activities, aiming to rescue the individuals' autonomy, just as the reintegration in social environment. Thus, out of asylums, individuals still have tutors guided and inserted in a closed group consisting of patients in mental health treatment⁽³⁰⁾, but with greater community life.

The nursing professional acts on all reported resources, since the professional's playing field is very broad and not fully exploited, in order to improve care to the people with mental illness and their social reintegration.

Current spaces reflect a decrease of burden and family stress for those involved in psychiatric treatment. Psychosocial Care Center, a great example of this phenomenon, promotes family harmony and greater understanding of mental health problems; however, in the social imagination there is correlation of these spaces with the old model. For example, Psychosocial Care Center and psychiatric hospital may be confused by the community speech due to lack of knowledge about the nature of the service, which hinders adherence to treatment⁽²⁷⁾.

Again, nursing, through its strong health education action, intervenes in the imaginary scenario to create ties with the patients and their families and promote therapeutic appropriateness, the generation of the family-ill-health team agreement. This performance is a demonstration of the influence of this category in promoting inclusion⁽²⁷⁾.

Family background in psychosocial rehabilitation

The family has interpretations about the behavior of the mental disorder patient according to their knowledge previously accumulated, with strange connotation towards the actions taken by the patient, especially in times of crisis, and translates the impact brought to the family homeostasis in this context⁽³¹⁾. Reflecting on the greater the knowledge of the family the better their understanding and facilitating the routine with the patient brings to the nurses and the team the need for family education to mental health.

Family is a particular common approach in articles raised from 2005 to 2014. This is a very important part in the lives of affected individuals who

are members of a family structure, therefore essential to the rehabilitation subject. The experience of a Psychosocial Care Center in the state of Rio Grande do Sul on the introduction of the family member in the treatment environment as a service philosophy shows the institution requirement instead of a concession to individuals with mental disorder. PR has the basic assumption the inclusion and active participation of the family, thus allowing a joint work, preventing the patient abandonment and helping therapeutic projects⁽³²⁾.

The out-of-hospital services are given to families. Thus, "it provides assistance to families to clarify the symptoms of the disease and make them allies and collaborators in the treatment, keeping the deinstitutionalized individual to be understood in their uniqueness" (32) is a very important issue to support this family structure. The result is the change in family stereotype as responsible for mental disorder, for a family responsible for treatment and the rehabilitation of their affected member (33).

The importance of interdisciplinary care also appears as a benefit to customers and workers, since the issues surrounding mental health and the subject's family are complex and need specific knowledge. Professors are seen as responsible for preparing students for interdisciplinary work involving families and basically "foster the growth of professional and discipline as a science"; and also "improve care conditions offered to the clientele, increasing the likelihood of improvement in quality of life and offering a more comprehensive care"⁽³⁴⁾. However, there is still the challenge of achieving an interdisciplinary work to obtain proper care of the family and the person with mental disorder in this deinstitutionalization model⁽³⁴⁾.

The lack of hope for a better future diminishes the positive perspectives; paradoxically, the family uses the belief of improvement to deal more satisfactorily with their suffering towards mental disorder. The family does not believe that the psychiatric hospital is an environment that cares efficiently of its family member, due to the patient loss of singularities. Home is seen as a space that contributes to the patient rehabilitation. However, the way to provide care to the individual can be both an "efficient care," which will enable them to deal with their life, as a "dependent care", making them unable to assume their true abilities⁽³⁵⁾.

Some assumptions in relation to family background involving the nursing role are: "the nurse's philosophical baggage helps the patient and their family to find meaning in illness experience" and "the nurse is responsible for helping the patient and the family to find meaning in suffering and disease" (36).

Thus, nursing and family work together with a common objective, which is the recovery of the family member⁽³⁶⁾.

It is also important to remember that each family has its own peculiarities, even if the problem between them is the same, it is necessary to conduct the actions individually taking into account the reality of each family⁽³⁶⁾.

There are phenomenological records on family caregivers of people with mental illness and how they consider the medication important, bringing the disease and its context with common sense, and even with difficulties, and trying to understand the pathology and the patient's behavior(37); other quantitative basis authors evaluate and escalate dimensions of family life by: A) Assistance in everyday life; B) Supervision to problematic behaviors; C) Financial expenses; D) Impact on daily routine and E) Concern for the patient. In these latest studies, most families are overburden in everyday routines. When there are strategies for caregivers' participation in family support programs, where they can express feelings and doubts about the pathology, and the possibility to exchange experiences about the disease, there is a significant decrease in the burden felt by the caregiver(38-39). Here, the findings on different methodologies are noteworthy, perhaps because in general there is family adaptation regarding living and care, but it is elementary that in several sectors of family life there are stressors, and therefore psychological defenses acting in members of this family.

As for the inclusion of family therapy group in the routine of mental health services, it aims to involve the responsibility the family member and make it both suitable and healthy coexistence between the family and the affected person. The groups are organized and become an entity with own specific laws and mechanisms, in which all members are gathered around a task and a common objective. "The group size cannot exceed the limit that jeopardizes the essential preservation of communication." It also takes into account "the space preservation (days and right location of meetings), time (schedules, duration of meetings, vacation plan, among others) and the combination of rules and other variables that delimit and normalize the proposed group activity" (40).

Psychosocial Care Center and other spaces as facilitators of psychosocial rehabilitation

Throughout history a infrastructure consolidation was observed in the mental disorder treatment in the conception and madness stigma, maintaining

relationship with society and political determinations⁽⁴¹⁾, setting the great difficulty of transformation of care and attention to the psychiatric patient for PR models, not only theorizing of the actions but also the physical spaces of this attention.

The National Mental Health Policy is dedicated to the objective of reducing the number of inpatient beds in psychiatric hospitals, aiming to expand alternative services, such as Psychosocial Care Center, therapeutic residences, mental health services in primary care, and beds in general hospitals.

The definition of territory where there is mental health care portrays a place beyond the physical space, but the site that provides "exchange of experiences and that builds a new way of conceiving the individual with mental disorders" (42). The categorical outcome of autonomy supports the functionality of the territory as a space in which the interaction between patients and staff provides a role of subjectivity, in the same way they are responsible for managing life and business, money. Finally, the space is no longer a place for housing/residence and becomes a property housing site, both physical location and interactional space, as is the case of households (42).

The National Hospital System Assessment Program (PNASH, in Portuguese)/Psychiatry was an instrument created to compare current legislation for mental health with the reality of the assessed psychiatric hospitals. When assessing 16 hospitals in six different states, the care precariousness is what draws more attention. Often the minimum requirements of the Ministry of Health are not met. Hospitals that were assessed as bad (14%) did not even have a therapeutic project, demonstrating a lack of concern for social reintegration⁽⁴³⁾.

Incontrast to this aforementioned fact, Psychosocial Care Centers are opposed to this conception of patients isolation and consider them as "people who live in a given territory, establishing social relations, which is part of a particular family and that carry a severe and persistent disorder that has repercussions on different aspects of their life"(44), but are seeking to redeem their capabilities, relationships and bonds that may have been lost due to mental disorder. The Psychosocial Care Centers' focus of attention is on the patient and the family in order to provide comprehensive care to the individual affected, involving their mental disorder and psychosocial rehabilitation⁽⁴²⁾. Psychosocial Care Center is a substitute of the manifestation of "major conflicts and challenges", as the phenomenon of crisis is experienced in this place⁽⁴⁵⁾.

There is still the dichotomy between spaces for psychosocial rehabilitation. This can be explained

by the PR process still being under construction and being relatively recent, still demonstrating features of the old asylums practices along with new individual recovery concepts in their social context. The important thing is that these spaces continue to be studied and evaluated so that the fundamental objective of the mental disorder rehabilitation is treated.

Mental Health in Primary Care

In 2004 it was defined that the nurse's work should be focused on primary care to promote mental health and reveal to the patient and family the meaning of mental disorder. Thus, nursing practice should be based on perception and observation, making valid interpretations in the work process, emphasizing the therapeutic relationship, considering as basis of the profession the dynamics, which is subject to change⁽⁴⁶⁾.

The Brazilian Family Health Strategy (FHS) is a specific place to preventive actions and early detection of mental disorders due to the bonds between professionals and the community. The FHS acts following the deinstitutionalization logic, because it prioritizes care to individuals in their own health unit and at home. Thus, it constitutes a good way to work with mental health in primary care⁽⁴⁷⁾.

Regarding the training of nursing in primary care focused on Mental Health, the need for improvement was found. This would be aimed at promoting social reintegration through nursing practices to execute joint actions with other professionals, aiming to family support and group activities^(47–49), interventions that would ensure political and anti-asylum practices.

Within the Psychosocial Care Center, the construction of basic network, the strategy adopted for integration of the individual in society is focused on the individual therapeutic project (ITP), which is a work in multidisciplinary team proposing targets established in accordance to the potential of each patient(49). These objectives are reviewed in short, medium and long term, and take the individual to the recovery work in groups within the Psychosocial Care Center, moving, in their time, for individual activities in daily life. A clear example of ITP's objective is to return to work. In some situations the Psychosocial Care Center itself is an intermediate between patients and companies that provide activities for which the individual has skills. Regarding the professionals and the ITP, authors state that: Professionals face the challenges of building another type of care from the individual therapeutic projects, considering aspects beyond the disease, often not taught and valued in the courses and universities(49).

Regarding the attitudes of professionals in the Psychosocial Care Centers and the mental health patients, in the pursuit of social reintegration, it is shown that the ideal would be leaving the Psychosocial Care Center to the community working with the resources that they have to offer and thus, taking these patients to expand their relations⁽⁵⁰⁾.

Within primary care, individuals recognize the Psychosocial Care Centers as a significant dimension of their daily lives and report feeling safe, that the assistance at the Psychosocial Care Center is good⁽⁵¹⁾, so in this place a vital step towards the autonomy of the affected person occurred, which enjoys quality of life and productivity within the primary care unit.

Final remarks

The scientific production of psychiatric nursing in the psychosocial rehabilitation context in the national literature, in the studied period, is wide and varied, covering the individual affected by mental disorder, their families, the resources used for social inclusion of patients from mental health services, the basic health services, spaces for psychological and social rehabilitation and nursing professionals themselves as a facilitator of mental recovery.

Nursing care should holistically see the human being, as there is still the consideration of mental disorder as a purely biological process, with treatment based only on drugs and social isolation.

The continuing education of nursing professionals aiming to change in reorienting the thinking practices in greater harmony with the existing mental health policies is a good resource for new care habits, as well as the constant evaluation of services that provide the mental health care. The quality of services of many psychiatric hospitals and the Psychosocial Care Centers must be monitored to ensure that the patient has a therapeutic plan that aims at their social reintegration.

In relation to the psychiatric patient context, working together with their family is important so that the individual does not lose or recover their social identity. Therefore, nursing should be able to guide families to take care of their patients in order to seek independence and inclusion of these individuals.

Mental health in primary care is also an issue that needs to be further discussed and studied so that the care is effective. Multidisciplinary actions can increase family support and provide other activities to patients, thereby facilitating psychosocial rehabilitation in these health care tools.

Although the studies cover areas related to mental health, the constant renewal of knowledge in this area is needed due to the great complexity of the human being and mental disorder, especially when dealing with relations to effective care.

References

- Amarante P. Novos sujeitos, novos direitos: o debate em torno da reforma psiquiátrica. Cad Saúde Pública. [Internet] set 1995 [Acesso 12 nov 2015];11(3):491-
- 4. Disponível em: http://www.scielosp.org/scielo.php?script=sci_abstract&pid=S0102-311X19950003000 24&lng=pt&nrm=iso&tlng=pt
- Tenório F. A reforma psiquiátrica brasileira, da década de 1980 aos dias atuais: história e conceitos. Hist Cienc Saude Manguinhos. [Internet]. 2002 [Acesso 12 nov 2015];25–59. Disponível em: http://bvsalud.org/portal/ resource/en/his-8911
- 3. Gonçalves AM, Sena RR de. A reforma psiquiátrica no Brasil: contextualização e reflexos sobre o cuidado com o doente mental na família. Rev. Latino-Am. Enfermagem. [Internet]. abril 2001 [Acesso 12 nov 2015];9(2):48–55. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid=S0104-11692001000200007
- 4. Brasil. Ministério da Saúde. Secretaria de Atenção à Saúde. Reforma psiquiátrica e política de saúde mental no Brasil: Conferência Regional de Reforma dos Serviços de Saúde Mental: 15 anos depois de Caracas. MS Brasília: 2005.
- 5. Antunes SMM de O, Queiroz M de S. Psychiatric reform in a local context in Brazil: a qualitative analysis. Cad Saúde Pública.[Internet]. jan 2007 [Acesso 12 nov 2015];23(1):207–15. Disponível em: http://www.scielo.br/scielo.php?script=sci_abstract&pid=S0102-311X200700 0100022&lng=en&nrm=iso&tlng=pt
- 6. Saraceno B. Libertando identidades: da reabilitação psicossocial à cidadania possível. Belo Horizonte: Te Corá; 1999.
- 7. Dutra VFD, Rocha RM. O processo de desinstitucionalização psiquiátrica: subsídios para o cuidado integral. Rev Enferm UERJ. [Internet]. set 2011 [Acesso 12 nov 2015];19(3):386–91. Disponível em: http://bases.bireme.br/cgi-bin/wxislind.exe/iah/online/?lsisScript=iah/iah.xis&src=google&base=LILAC S&lang=p&nextAction=lnk&exprSearch=618861&indexS earch=ID
- 8. Silva ALA e, Fonseca RMGS da. Work process in mental health and the psycosocial area. Rev. Latino-Am. Enfermagem. [Internet]. jun 2005 [Acesso 12 nov 2015];13(3):441–9. Disponível em: http://www.scielo.br/scielo.php?script=sci_abstract&pid=S0104-11692005000300020&lng=en&nrm=iso&tlng=pt

- 9. Silveira MR da, Alves M. Nurses in the mental health team: the case of the Mental Health Centers in Belo Horizonte. Rev. Latino-Am. Enfermagem. [Internet]. out 2003 [Acesso 12 nov 2015];11(5):645–51. Disponível em: http://www.scielo.br/scielo.php?script=sci_abstract&pid=S0104-11692003000500012&Ing=en&nrm=iso&tlng=pt
- 10. Mendes KDS, Silveira RC de CP, Galvão CM. Revisão integrativa: método de pesquisa para a incorporação de evidências na saúde e na enfermagem. Texto Contexto Enferm. [Internet]. dez 2008 [Acesso 6 out 2015];17(4):758–64. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid=S0104-07072008000400018
- 11. Sousa KKB de, Filha F, Oliveira M de, Silva ATMC da. A práxis do enfermeiro no Programa Saúde da Família na Atenção à Saúde Mental. Cogitare Enferm. [Internet]. 2004 [Acesso 11 nov 2015];14–22. Disponível em: http://ojs.c3sl.ufpr.br/ojs2/index.php/cogitare/article/viewFile/1712/1420
- 12. Silva ATMC, Barros S. O trabalho de enfermagem no Hospital Dia na perspectiva da reforma psiquiátrica em João Pessoa û Paraíba. Rev Esc Enferm USP. [Internet]. set 2005 [Acesso 11 nov 2015];39(3):310–6. Disponível em: http://bases.bireme.br/cgi-bin/wxislind.exe/iah/online/?lsisScript=iah/iah.xis&src=google&base=BDENF&lang=p&nextAction=Ink&exprSearch=13872&indexSearch=ID
- 13. Terra MG, Ribas DL, Sarturi F, Erdmann AL. Saúde mental: do velho ao novo paradigma uma reflexão. Esc Anna Nery. [Internet]. dez 2006 [Acesso 11 nov 2015];10(4):711–7. Disponível em: http://www.scielo.br/scielo.php?script=sci_abstract&pid=S1414-81452006000400013&lng=pt&nrm=iso&tlng=pt
- 14. Jorge MSB, Abreu AGC de, Lopes CHA de F, Morais APP, Guimarães JMX. Saúde mental e suas dimensões: análise documental das publicações de periódicos de 2000 a 2005. Rev Gaucha Enferm. [Internet]. 2008 [Acesso 11 nov 2015];468–74. Disponível em: http://www.seer.ufrgs.br/RevistaGauchadeEnfermagem/article/viewFile/6776/4079
- 15. Ministério da Saúde (BR). Secretaria de Atenção à Saúde. Caderno Humaniza SUS: Série B. Textos Básicos em Saúde [Internet]. 2010 [Acesso 11 nov 2015]. Disponível em: http://bvsms.saude.gov.br/bvs/publicacoes/cadernos humanizaSUS.pdf
- 16. Casanova EG, Porto IS, Figueiredo NMA de. O cuidado de enfermagem familiar/exótico na unidade de internação psiquiátrica: do asilar para a reabilitação psicossocial. Esc Anna Nery. [Internet]. dez 2006 [Acesso 11 nov 2015];10(4):635–44. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&nrm=iso&lng=pt&tlng=pt&pid=S1414-81452006000400004

- 17. Kirschbaum DIR. Concepções produzidas pelos agentes de enfermagem sobre o trabalho em saúde mental com sujeitos psicóticos em um centro de atenção psicossocial. Rev. Latino-Am. Enfermagem. [Internet]. 1 jun 2009;17(3):368–73. Disponível em: http://www.revistas.usp.br/rlae/article/view/4012
- 18. Guimaräes J, Medeiros SM de. Contribuição ao ensino de saúde mental sob o signo da desinstitucionalização. Ciênc Saúde Coletiva. [Internet]. 2001 [Acesso 11 nov 2015];97–104. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid=S1413-81232001000100008&lng=en&nrm=iso
- 19. Silva DS, Azevedo DM de. A reforma psiquiátrica na visão de quem cuida: percepções de profissionais do serviço residencial terapêutico. Esc Anna Nery. [Internet]. set 2011 [Acesso 11 nov 2015];15(3):587–94. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid=S1414-81452011000300021&Ing=en&nrm=i so&tlng=pt
- 20. Dutra VFD. O cuidado oferecido a pessoas que vivenciaram a experiência da desinstitucionalização. Ciênc Cuid Saúde. [Internet]. jun 2011 [Acesso 11 nov 2015];10(2):218–25. Disponível em: http://www.revenf.bvs.br/scielo.php?script=sci_arttext&pid =\$1677-38612011000200002
- 21. Oliveira FB de, Fortunato ML. Saúde mental: reconstruindo saberes em enfermagem. Rev Bras Enferm. [Internet]. fev 2003 [Acesso 19 nov 2015];56(1):67–70. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&nrm=iso&lng=pt&tlng=pt&pid=S0034-71672003000100014
- 22. Silva ATMC da, Silva CC da, Nóbrega MML da, Filha F, Oliveira M de, Sousa KKB de. Trabalho de enfermagem no programa de saúde da família e sua relação com a desinstitucionalização. Online Braz J Nurs. [Internet]. 2004 [Acesso 11 nov 2015]; Disponível em: http://www.uff.br/nepae/siteantigo/objn303silvaetal.htm
- 23. Campos N de L, Kantorskil LP. Música: abrindo novas fronteiras na prática assistencial de enfermagem em saúde mental. Rev Enferm UERJ. [Internet]. março 2008 [Acesso 11 nov 2015];16(1):88–94. Disponível em: http://bases.bireme.br/cgi-bin/wxislind.exe/iah/online/?lsisScript=iah/iah.xis&src=google&base=LILAC S&lang=p&nextAction=lnk&exprSearch=501522&indexS earch=ID
- 24. Pitiá AC de A, Furegato ARF. O Acompanhamento Terapêutico (AT): dispositivo de atenção psicossocial em saúde mental. Interface Comun Saúde Educ. [Internet]. set 2009 [Acesso 11 nov 2015];13(30):67–77. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pi d=S1414-32832009000300007
- 25. Cassandri JL, SilvaAe, LuisaA. Contribuições da Copa da Inclusão para a consolidação do campo psicossocial.

- Rev Esc Enferm USP. [Internet]. 2009 [Acesso 11 nov 2015]; Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid=S0080-62342009000200018 26. Ribeiro LA, Sala ALB, Oliveira AGB de. As oficinas terapêuticas nos centros de atenção psicossocial. Rev Min Enferm. [Internet]. 2008 [Acesso 11 nov 2015];12(4):516–22. Disponível em: http://reme.org.br/artigo/detalhes/296
- 27. Lima ICS, Silva LD da C e, Moura MEBMEB, Brito JNP de O, Mesquita GV, Tapety FI. Psychosocial Care Center In View Of Family Caregiver. Rev Pesqui Cuid Fundam Online. [Internet]. 24 abril 2012;0(Supl.):45–51. Disponível em: http://seer.unirio.br/index.php/cuidadofundamental/article/view/1945
- 28. Reinaldo AM dos S, Luis V, Antonia M. Gerenciamento de casos como estratégia de trabalho para enfermagem psiquiátrica. REME Rev Min Enferm. [Internet]. março 2006 [Acesso 11 nov 2015];10(1):61–8. Disponível em: http://bases.bireme.br/cgi-bin/wxislind.exe/iah/online/?lsisScript=iah/iah.xis&src=google&base=BDENF &lang=p&nextAction=lnk&exprSearch=11475&indexSea rch=ID
- 29. Soares MH. Conhecimentos básicos no gerenciamento de casos de saúde mental. SMAD, Rev Eletrônica Saúde Ment Álcool e Drog. [Internet]. ago 2009 [Acesso 11 nov 2015];5(2):1–14. Disponível em: http://pepsic.bvsalud.org/scielo.php?script=sci_abstract&pid=S1806-69762009000200010&Ing=pt&nrm=iso&tlng=pt
- 30. Argiles CTL, Kantorski LP, Willrich JQ, Antonacci MH, Coimbra VCC. Redes de sociabilidade: construções a partir do serviço residencial terapêutico. Ciênc Saúde Coletiva. [Internet]. 2013 [Acesso 11 nov 2015];2049–58. Disponível em: http://www.scielosp.org/scielo.php?script=sci_arttext&pid=S1413-81232013001500020 31. Colvero L de A, Ide CAC, Rolim MA. Família e doença mental: a difícil convivência com a diferença. Rev Esc Enferm USP. [Internet]. jun 2004 [Acesso 19 nov 2015];38(2):197–205. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid=S0080-62342004000200011
- 32. Brischiliari A, Waidman MAP. O portador de transtorno mental e a vida em família. Esc Anna Nery. [Internet]. jan 2012 [Acesso 11 nov 2015];16(1):147–56. Disponível em: http://bases.bireme.br/cgi-bin/wxislind. exe/iah/online/?IsisScript=iah/iah.xis&src=google&base=BDENF&lang=p&nextAction=Ink&exprSearch=22352&i ndexSearch=ID
- 33. Hirdes A, Kantorski LP. A família como um recurso central no processo de reabilitação psicossocial. Rev Enferm UERJ. [Internet]. ago 2005 [Acesso 11 nov 2015];13(2):160–6. Disponível em: http://bases.bireme. br/cgi-bin/wxislind.exe/iah/online/?lsisScript=iah/iah.xis&

src=google&base=LILACS&lang=p&nextAction=lnk&exprSearch=413361&indexSearch=ID

- 34. Waidman MAP, Elsen I. O cuidado interdisciplinar à família do portador de transtorno mental no paradigma da desinstitucionalização. Texto Contexto Enferm. [Internet]. set 2005 [Acesso 11 nov 2015];14(3):341–9. Disponível em: http://bases.bireme.br/cgi-bin/wxislind. exe/iah/online/?lsisScript=iah/iah.xis&src=google&base =BDENF&lang=p&nextAction=lnk&exprSearch=14270&i ndexSearch=ID
- 35. Oliveira AMN de, Lunardi, Silva MRS da. Repensando o modo de cuidar do ser portador de doença mental e sua família a partir de Heidegger. Cogitare Enferm. [Internet]. abril 2005 [Acesso 11 nov 2015];10(1):9–15. Disponível em: http://bases.bireme.br/cgi-bin/wxislind. exe/iah/online/?lsisScript=iah/iah.xis&src=google&base =LILACS&lang=p&nextAction=lnk&exprSearch=436016 &indexSearch=ID
- 36. Waidman MAP, Elsen I, Marcon SS. Possibilidades e limites da teoria de Joyce Travelbee para a construção de uma metodologia de cuidado à família. Rev Eletrônica Enferm. [Internet]. 28 ago 2009 [Acesso 11 nov 2015];8(2). Disponível em: http://h200137217135.ufg.br/index.php/fen/article/view/7043
- 37. Cardoso L, Galera SAF. O cuidado em saúde mental na atualidade. Rev Esc Enferm USP [Internet]. jun 2011 [Acesso 11 nov 2015];45(3):687–91. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid =\$0080-62342011000300020
- 38. Gomes MS, Mello R. Sobrecarga gerada pelo convívio com o portador de esquizofrenia: enfermagem construindo o cuidado à família. SMAD, Rev Eletrônica Saúde Ment Alcool Drog. [Internet]. 2012 [Acesso 11 nov 2015];2–8. Disponível em: http://pepsic.bvsalud.org/scielo.php?script=sci_arttext&pid=\$1806-69762012000100002
- 39. Loukissa DA. Family burden in chronic mental illness: a review of research studies. J Adv Nurs, [Internet]. 1 fev 1995 [Acesso 11 nov 2015];21(2):248–55. Disponível em: http://onlinelibrary.wiley.com/doi/10.1111/j.1365-2648.1995.tb02521.x/abstract
- 40. Ribeiro JP, Coimbra VCC, Borges AM. Grupo de familiares de um centro de atenção psicossocial: experiências de seus usuários. Rev Enferm UFSM. [Internet]. ago 2012 [Acesso 11 nov 2015];2(2):375–85. Disponível em: http://bases.bireme.br/cgi-bin/wxislind. exe/iah/online/?lsisScript=iah/iah.xis&src=google&base=BDENF&lang=p&nextAction=lnk&exprSearch=24676&indexSearch=ID
- 41. Sadigursky D, Tavares JL. Algumas considerações sobre o processo de desinstitucionalização. Rev. Latino-Am. Enfermagem. [Internet]. 1 abril 1998;6(2):23–7.

- Disponível em: http://www.revistas.usp.br/rlae/article/view/1288
- 42. Matos BG de, Moreira LH de O. Servico residencial terapeutico: o olhar do usuario. Esc Anna Nery. [Internet]. set 2013 [Acesso 11 nov 2015];17(4):668–76. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid=S1414-81452013000400668&Ing=en&nrm=iso&tlng=en, http://www.scielo.br/scielo.php?script=sci_arttext&pid=S1414-81452013000400668&Ing=en&nrm=iso&tlng=pt
- 43. Loyola CMD, Pôrto K da F, Rocha K da S. Implicações do Programa Nacional de Avaliação do Sistema Hospitalar Psiquiátrico para a enfermagem psiquiátrica. Rev Enferm UERJ. [Internet]. março 2009 [Acesso 11 nov 2015];17(1). Disponível em: http://bases.bireme.br/cgi-bin/wxislind.exe/iah/online/?IsisScript=iah/iah.xis&src=google&base=LILACS&lang=p&nextAction=Ink&exprSearch=513352&indexSearch=ID
- 44. Kantorski LP, Souza J de, Willrich JQ, Mielke FB. O cuidado em saúde mental: um olhar a partir de documentos e da observação participante. Rev Enferm UERJ. [Internet]. set 2006 [Acesso 11 nov 2015];14(3):366–71. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid=S0104-35522006000300007&lng=pt&nrm=iso&tlng=pt
- 45. Willrich JQ, Kantorski LP, Chiavagatti FG, Cortes JM, Pinheiro GW. Periculosidade versus cidadania: os sentidos da atenção à crise nas práticas discursivas dos profissionais de um Centro de Atenção Psicossocial. Physis Rio J. [Internet]. 2011 [Acesso 11 nov 2015];21(1):47–64. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid=S0103-73312011000100004&lng=en&nrm=iso&tlng=pt
- 46. Villela S de C, Scatena MCM. A enfermagem e o cuidar na área de saúde mental: [revisão]. Rev Bras Enferm. [Internet]. 2004 [Acesso 11 nov 2015];738–41. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pi d=S0034-71672004000600022
- 47. Lemos SS, Lemos M, Souza M da GG. O preparo do enfermeiro da atenção básica para a saúde mental. Arq Ciênc Saúde. [Internet]. dez de 2007 [Acesso 11 nov 2015];14(4):198–202. Disponível em: http://bases.bireme.br/cgi-bin/wxislind.exe/iah/online/?lsisScript=iah/iah.xis&src=google&base=LILACS&lang=p&nextAction=Ink&exprSearch=514617&indexSearch=ID
- 48. Brêda MZ, Rosa W de AG, Pereira MAO, Scatena MCM. Duas estratégias e desafios comuns: a reabilitação psicossocial e a saúde da família. Rev. Latino-Am. Enfermagem.[Internet]. 2005 [Acesso 11 nov 2015];450–2. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid=S0104-11692005000300021 49. Mororó MEML, Colvero L de A, Machado AL. Os desafios da integralidade em um Centro de Atenção

Psicossocial e a produção de projetos terapêuticos. Rev Esc Enferm USP. [Internet]. out 2011 [Acesso 11 nov 2015];45(5):1171-6. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid=S0080-62342011000500020&lng=pt&nrm=iso&tlng=en

- 50. Mielke FB, Olschowsky A, Pinho LB de, Wetzel C, Kantorski LP. Avaliação qualitativa da relação de atores sociais com a loucura em um serviço substitutivo de saúde mental. Rev Bras Enferm [Internet]. jun 2012 [Acesso 11 nov 2015];65(3):501–7. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid =\$0034-71672012000300016
- 51. Nasi C, Schneider JF. O Centro de Atenção Psicossocial no cotidiano dos seus usuários. Rev Esc Enferm USP. [Internet]. out 2011 [Acesso 11 nov 2015];45(5):1157–63. Disponível em: http://www.scielo.br/scielo.php?script=sci_arttext&pid = \$0080-62342011000500018

Received: Feb 26th 2015 Accepted: Dec. 21th 2015